



Traffic Safety & Stop Sign Enforcement Program

Frequently Asked Questions (FAQs)

Introduction

Stop sign violations are a serious issue that puts everyone—especially children and pedestrians—at risk. With traffic-related injuries and deaths on the rise, the Stop Sign Violation Program by LetsDriveSafer (LDS) is here to promote safer roads and hold drivers accountable.

This program uses automated technology to detect vehicles that don't stop at designated stop signs, helping create safer streets for our communities.

This FAQ is designed to answer common questions your residents might have, making it easier for you to communicate the program's benefits and processes clearly.

General Questions

1. Why are we doing this?

Running stop signs is a significant cause of crashes, injuries, and fatalities in many communities. This program aims to prevent these tragedies by encouraging drivers to fully comply with the law and come to a complete stop at stop signs.

Every stop sign represents an opportunity to save a life. Whether it's protecting children walking to school, seniors crossing the street, or families in your neighborhood, the Stop Sign Violation Program goes beyond mere enforcement—it's about keeping our community safe.

2. How does the program work?

- Cameras are installed at different stop sign locations to monitor vehicles.
- If a driver fails to stop completely, the system captures high-resolution images and video of the violation.
- Trained professionals review the footage to confirm the violation before issuing a citation.
- Based on this evidence, a citation is issued to the vehicle's registered owner.

3. Why are these citations issued?

Citations are issued under Maryland State Law, Transportation Article § 21-707.1, to hold drivers accountable and reduce crashes.

Running stop signs is a serious safety issue that communities across the nation are actively working to address. Studies indicate that rolling stops or failing to stop completely at

intersections leads to more crashes, especially those involving pedestrians and cyclists. Many of these incidents occur near schools, parks, and high-traffic areas, putting children and families at risk.

"Our goal is not just enforcement but changing driver behavior," Chief Franklin emphasized. "A single moment of carelessness can result in life-altering consequences. That's why programs like LetsDriveSafer are crucial—they remind drivers that stopping fully isn't just a legal requirement, but a moral obligation that protects lives."

By implementing automated enforcement, municipalities can significantly reduce violations, deter dangerous driving, and improve overall road safety for all residents.

4. How do these citations improve safety?

When drivers are aware of enforcement, they are more inclined to stop. This contributes to the safety of pedestrians, bicyclists, and other drivers, particularly in locations near schools, parks, and residential neighborhoods.

About the Citation

5. Will I get points on my license or higher insurance rates?

No. This is a civil violation, not a moving violation. It does not add points to your driving record and won't impact your insurance rates.

6. How can I see proof of the violation?

You'll receive a ticket in the mail with:

- High-resolution images of the incident.
- The date, time, and location of the violation along with the vehicle and vehicle owner information.
- A citation number and PIN. You can use the citation number and PIN to view the evidence online at **letsdrivesafer.com**.

7. How much is the fine?

The fine is \$40.

Paying the Citation

8. How do I pay?

There are multiple ways to pay:

- **Online:** Go to letsdrivesafer.com and enter your citation number and PIN to pay securely.

By Mail: Send a cashier's check or money order (payable to "Automated Enforcement Program") along with the **payment form** to:

Automated Enforcement Program, P.O. Box 244, San Carlos, CA 94070

Note: *The payment form is located at the bottom portion of your ticket under the heading "Detach here and return." It contains your citation details and must be included with your mailed payment to ensure proper processing.*

9. Can I pay in person?

Some towns may allow you to pay the citation in person. **Check the back of your ticket for specific instructions and the location of any local payment offices.**

10. What happens if I don't pay?

If the fine isn't paid by the due date:

- The Maryland Motor Vehicle Administration (MVA) will flag your vehicle registration.
 - You won't be able to renew or transfer your registration until the fine is paid. ●
- Additional fees may apply.

Contesting the Citation

We understand that getting a ticket can sometimes be frustrating, especially if you think it was issued in error or if you weren't the one driving. Our goal is to ensure fairness and to provide you with options to address your concerns.

11. Can I contest this ticket?

Yes, absolutely. You can request a court hearing if you believe the ticket was issued in error or have other reasons to contest it. Here's what to do:

1. Fill out the form included with your citation notice.
2. Mail the completed form to the address listed on the citation at least five days before the due date.
3. You'll receive a notification in the mail with your court date, time, and location.

At the court hearing, you'll have the opportunity to present your case and any evidence.

12. What if I wasn't the driver?

If you weren't driving the vehicle at the time of the violation, we can transfer the ticket to the actual driver. However, this requires setting up a court appointment to handle the transfer properly. Here's what you need to do:

1. Request a court hearing by filling out the form attached to the citation notice.
2. Mail the form to the address provided, ensuring it arrives at least five days before the citation due date.

3. At your court hearing, provide the name and address of the person who was driving at the time of the violation.

The court will then review the evidence and transfer the citation accordingly.

13. What if my vehicle or license plate was stolen?

If your vehicle or license plate was stolen when the violation occurred, don't worry—we can help clear things up. Here's what you need to do:

1. You can request a court date by writing to us at Automated Enforcement Program, PO BOX 244, San Carlos, CA 94070.
2. Provide a copy of the police report detailing the theft.
3. Bring this evidence to your scheduled court hearing. Once the theft is verified, the citation can be dismissed.

Contesting a ticket is your right, and we're committed to making this process clear and accessible. If you have any questions or require assistance, please contact our support team at **855-655-6621**.

Technical or Administrative Issues

14. What if I think there's a mistake on my ticket?

You can request a review of your citation by writing to:

Automated Enforcement Program
PO BOX 244, San Carlos, CA 94070

15. Who can I contact for help?

For any questions, residents can reach out to:

- **Automated Enforcement Program Support Line:** 855-655-6621
- **Maryland District Court:** 301-298-4200
- **TTY (for residents with hearing impairments):** MD Relay: 711

For Municipalities

16. How can municipalities help residents?

Municipalities can support the program by:

- Directing residents to letsdrivesafer.com for reviewing evidence and paying fines.
- Distributing this FAQ via town hall meetings, newsletters, and social media to raise awareness.
- Providing clear guidance about contesting tickets and payment deadlines.

17. Are accommodations available for residents with disabilities?

Yes, both the District Court and the Automated Enforcement Program provide reasonable accommodations. Residents can contact the appropriate agency to request assistance before their hearing or visit.

Thank you for working with us to make our roads safer for everyone!

Resources

- Review Violation Evidence and Pay Fines: **letsdrivesafer.com**
- Contact Information:
 - **Automated Enforcement Program:** 855-655-6621
 - **Maryland District Court:** 301-298-4200
 - **TTY (for residents with hearing impairments):** MD Relay: 711
- Mailing Address:
Automated Enforcement Program, P.O. Box 244, San Carlos, CA 94070